- *Title:* Predictive power of selected factors on driver stress at work

## *Reduced title:* Predictors of Driver Stress

7 Abstract:

Professional drivers are considered prone to health risks. For this reason we have conducted a predictive study to analyze variables that may be predictors of stress in driving. Participating in this study were 372 drivers (93.4% men, 6.6% women) recruited through non-probabilistic sampling. The aim of the study is to develop a prediction model for Job Stress in professional drivers using the following indicators: Personality, Impulsiveness, Hardy personality, Job, Age, Seat comfort, Seat suspension, Lumbar support, and Driving Hours. We found that the variables with predictive power over driving stress were: Commitment over Relaxed driving ( $\Delta R^2 = .101$ ;  $\beta = .135$ ), Danger prevention ( $\Delta R^2 = .139$ ;  $\beta = .342$ ) and Fatigue & anxiety ( $\Delta R^2 = .063$ ;  $\beta = -$ .227); Control over Alertness & Vigilance ( $\Delta R^2 = .069$ ;  $\beta = .278$ ); and Agreeableness over Sensation-seeking ( $\Delta R^2 = .047$ ;  $\beta = -.268$ ). In conclusion, driver stress can be predicted by certain variables. This study contributes to a better understanding of driver stress and promotes safety at the wheel, thus helping to prevent traffic accidents. **Keywords**: Stress in driving; driver stress; predictive factors; prevent traffic accidents; 

 vehicle characteristics.

Freight and passenger transport is a dynamic sector in the European Union. Indeed, passenger coach transportation comes in second after car transport (1). According to a report by the European Agency for Safety and Health at Work (2010), professional drivers are exposed to a higher risk of mortality on the road. Moreover, the prevalence of psychosocial risks and unsafe on-the-job behaviors is higher among this group.

Professional drivers are seen as a group that is considered prone to health risks due to physical agents (vibrations). Frequently, professional drivers are associated with a high prevalence of pain due to various causes (3). In addition to this, research studies have related job stress to substance use (4–6), driving (7), individual differences (8), pain and musculoskeletal symptoms (9), fatigue (10), chronic fatigue (11), employee emotional well-being and road rage (12), and exhaustion (13).

Fletcher and Dawson (14) related fatigue at work with number of hours worked. Chen and Xie (15) considered that driving hours and breaks are closely related to truck driver fatigue, and fatigue is a major contributor to truck accidents. Fatigue and the need to rest have also been reported to mediate in the associations between work stress and risky driving and between social support and risky driving, but not in the associations between effort/reward imbalance (ERI) and risky driving (16).

Some research studies (7,17) conclude that working alone may lead to
psychosomatic disorders such as stress. Job stress affects more than one areas of a
person's life. Perhaps the most exposed area is our health and our perception of it since
stressful situations induce an increased physiological response by our body (18).
Other influences are the conditions in which professional drivers work. In this

50 context, Santos and Lu (2016)(19) show that bus drivers work an average of 16 hours a

51	day, performing risky behaviors such as fast passenger loading and rushing to avoid
52	being late. The most common health symptoms experienced by bus drivers are fatigue,
53	back pain, coughs and colds. Some authors show that drivers' mental health problems
54	are associated with increased work pressure, less support from co-workers, fewer
55	rewards, and greater signal conflict while driving (20). There are also significant
56	associations between measures of socio-labor variables and traffic accidents and
57	sanctions. Work stress has also been shown to be a predictor of accidents (21).
58	In recent years academics and researchers have pointed to the importance of
59	personal factors such as hardiness and vulnerability to burnout. Hardiness has been
60	linked to health since it was first used by Kobasa (22). People with a hardy personality
61	deal with stressing stimuli more actively and with greater commitment, and perceive
62	them as less threatening (23).
63	In this study we have also taken into account job models. These are defined as a
64	series of activities, functions or tasks that may be performed by individual workers.
65	Hence, job posts are aggregates of tasks. The latter constitute the unit of analysis
66	whereas job posts are the management unit. Various job analysis models exist, including
67	the Job Characteristics Model (24) the Demand/Control Model (25) and the
68	Effort/Reward Imbalance Model (26).
69	We have also taken into account personality. In this respect, several studies have
70	linked personality to traffic accidents (27), sensation seeking (28), aggressive driving
71	(29), speeding among young drivers (28), risk perception (30), driving attitudes (31) and
72	reckless driving behaviors in bus drivers (32).
73	
74	1.1. Objective and Hypothesis

75	The general aim of this study is to develop a prediction model for Job
76	Stress in professional drivers using the following indicators: Personality, Impulsivity,
77	Hardy Personality, Job, Age, Seat comfort, Seat suspension, Adjusted seat lumbar
78	support and Driving Hours. Our study hypotheses are as follows:
79	
80	Hypothesis 1. If Relaxed Driving is influenced by Personality, Hardy
81	Personality, the Job, Age, Seat comfort, Seat suspension, Driver Seat adjusted lumbar
82	support and Driving Hours, then we can make a good prediction of relaxed driving
83	based on a model that incorporates these predictors.
84	Hypothesis 2. If Danger Prevention is influenced by Personality, Hardy
85	Personality, the Job, Age, Seat comfort, Seat suspension, Driver seat adjusted lumbar
86	support and Driving Hours, then we can make a good prediction of danger prevention
87	based on a model that incorporates these predictors.
88	Hypothesis 3. If Alertness and Vigilance is influenced by Personality, Hardy
89	Personality, the Job, Age, Seat comfort, Seat suspension, Driver seat adjusted lumbar
90	support and Driving Hours, then we can make a good prediction of Alertness and
91	Vigilance based on a model that incorporates these predictors.
92	Hypothesis 4. If Sensation seeking is influenced by Personality, Hardy
93	Personality, the Job, Age, Seat comfort, Seat suspension, Driver seat adjusted lumbar
94	support and Driving Hours, then we can make a good prediction of Sensation Seeking
95	based on a model that incorporates these predictors.
96	Hypothesis 5. If Fatigue and Anxiety is influenced by Personality, Hardy
97	Personality, the Job, Age, Seat comfort, Seat suspension, Driver seat adjusted lumbar
98	support and Driving Hours, then we can make a good prediction of Fatigue and Anxiety
99	based on a model that incorporates these predictors.

## 101 **2. Method**

### 102 2.1. Participants

103 The sample consisted of 372 Spanish professional drivers (93.4 % men, 6.6 % women), whose average age was 40.9 (SD= 10.54). Passenger transportation 33.3 %, 104 105 Freight transport 28.0 %, Ambulances drivers 2.4 % and Taxis drivers 36.3 %, the 106 average years of experience was 10.46 (SD=13.05). The average length of time they have been driving professionally was 10.46 (SD= 13.05). Marital status: Married or in a 107 couple (70.8%), single (21.2%), divorced/ separated/ widowed (8.0%). As regards their 108 109 education level the distribution was as follows: not finished primary education (20.6 %), Upper secondary school, Professional Training-I or Compulsory secondary education 110 diploma (55.2%), Lower secondary school, Professional Training-II or Prep School 111 112 (21%), University studies (3.2%). The average number of hours worked per week is 44.22 (SD = 16.9) and the average number of minutes spent per day sitting in the 113 114 vehicle is 374.93 (SD = 237.30).

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## 116 **2.2.** *Instruments*

117 In order to evaluate stress in driving we used the Trans Driver Stress (TDS-38) (33), which is a version of the Bus Driver Stress (BDS-59) (34) adapted into Spanish. 118 The TDS-38 with a 6-point Likert scale, made up of five factors: "F1.- Relaxed 119 driving". This refers to the driver's state of relaxation or tension during, before and after 120 driving (7 items,  $\alpha$ =.70), "F2.- Danger Prevention". This indicates the effort the driver 121 122 makes whilst driving and the possible dangers that the driver may come up against during driving as well as the possible dangers they may encounter whilst driving on 123 roads (8 items,  $\alpha$ =.77), "F3.-Alertness and Vigilance" refers to the ease with which 124

drivers can relax behind the wheel or after driving. (6 items,  $\alpha = .70$ ), "F4.- Sensations 125 Seeking" has to do with the way of driving (5 items and  $\alpha$ =.80) and "F5.- Fatigue and 126 Anxiety" indicates the fatigue and state of nervousness that driving produces in the 127 Chauffer (12 items and  $\alpha$ =.76). 128 The Overall Personality Assessment Scale (OPERAS) (35) is an instrument 129 based on the five big personality factors: "*Extraversion*" ( $\alpha = .86$ ; e.g. "2. I am the life 130 of the party"), "Emotional Stability" ( $\alpha = .86$ ; e.g. "32. I often change moods"), 131 "Conscientiousness" ( $\alpha = .77$ ; e.g. "5. I always keep my word"), Agreeableness ( $\alpha =$ 132 .71; e.g. "12. I respect others") and "Openness to Experience" ( $\alpha = .81$ ; e.g. "24. I like 133 134 trying out new things"). The scale has a total of 40 items and the responses are on a 5*point Likert scale ranging from 1= Totally disagree* to 5= *Totally agree*. 135 The Spanish version of Dickman's Impulsivity Inventory Scale (36) in its 136 Spanish version (37) comprises 23 items and 2 subscales and has a dichotomous 137 response format (1 = true / 0 = false). "F1. Functional impulsivity" assesses 138 impulsiveness that is beneficial and helps one to adapt to unexpected situations that 139 require a quick response. This is made up of 11 items ( $\alpha = .77$ ) (e.g. "5. Most of the 140 time I can concentrate on my work very quickly". "F2. Dysfunctional impulsivity" 141 refers to impulsiveness that, far from helping us, may be counterproductive. It is made 142 up of 12 items ( $\alpha = .76$ ) (e.g. "2. I frequently say the first thing that comes into my head 143 without giving it much thought"). 144 The Trans-18 Scale (38) detects safety behaviors (personal and in-vehicle) and 145 psychophysiological disorders. It is made up of 18 items (3 subscales). "F1. 146 Psychophysiological Disorders" of the driver ( $\alpha = .81$ ) is related to things the driver 147 148 may suffer from and refers to the appearance of anxiety, stress, digestive and musculoskeletal disorders, depression and hypertension (e.g. "11. I have had bouts of 149

depression caused by my job"). "F2. Personal safety behaviors" ( $\alpha = .80$ ) refers to abstaining from driving after drinking alcohol or eating a big meal as well as to not eating or drinking while driving (e.g. "7. I avoid driving when I'm smoking and I do not hold a cigarette, cigar...in my hand"). "F3. Vehicle safety behaviors" ( $\alpha = .70$ ) refers to putting on work gloves to perform job tasks, knowing how to use extinguishers, being alert while driving, and resting the mandatory number of hours (e.g. "3. I use work gloves when I handle and load freight, change a tire, etc.").

The Hardiness scale (CPR) (39) comprises 21 items and three dimensions each 157 containing 7 items. "F1. Control" is the sensation participants have regarding 158 influencing events (e.g. "I do all I can to make sure I have control over my work 159 results";  $\alpha = .74$ ). "F2. Commitment" is defined as the tendency to develop behaviors 160 that entail personal involvement or the tendency to identify with what one does (e.g. "1. 161 162 I get seriously involved in what I do because it is the best way to accomplish my own goals";  $\alpha = .79$ ). "F3. Challenge" indicates that potentially stressing stimuli are 163 164 perceived as opportunities for growth (e.g. "5. In my work I am especially attracted to innovations and new developments in procedures";  $\alpha = .83$ ). The responses are on a 4-165 point Likert scale and range from 1 (totally disagree) to 4 (totally agree). 166

167 The Job Diagnostic Survey (JDS-21) (40–42) consists of 21 items grouped into seven factors, each of 3 items and with responses on a Likert scale ranging from 1 to 7. 168 The seven factors are: "F1. Skill Variety" ( $\alpha = .78$ ; e.g. "5. The job is quite easy and 169 repetitive"); "F2. Task identity" ( $\alpha = .78$ ; e.g. "11. The job offers me the opportunity to 170 completely finish off the tasks that I take on"); "F3. Task Significance" ( $\alpha = .71$ ; e.g. 171 "8. Many people may be affected by the quality and level of my work"); "F4. 172 Autonomy" ( $\alpha = .73$ ; e.g. "13. In this job I have quite a lot of freedom to decide on how 173 to do it"); "F5. Feedback from Job" ( $\alpha = .70$ ; e.g. "4. The simple fact of doing my job 174

175	enables me to know how I am doing it"); "F6. Feedback from Agents" ( $\alpha = .75$ ; e.g.
176	"10. My superiors frequently let me know what they think about my performance at
177	work); and "F7. Dealing with others" ( $\alpha = .78$ ; e.g. "2. The job requires a lot of
178	cooperation with other people").
179	Effort-Reward Imbalance (ERI) (43) evaluates psychosocial factors at work.
180	This scale consists of 23 items with responses on a 5-point Likert scale. The factors are:
181	"F1. Effort" ( $\alpha = .63$ ; e.g. "2. In my job I put up with many interruptions and
182	inconveniences"); "F2. Reward" ( $\alpha = .80$ ; e.g. "9. I receive the necessary support in
183	difficult situations"); and "F3. Imbalance" ( $\alpha = .80$ ; e.g. "3. When I get home I find it
184	very easy to relax and switch off").
185	We also gathered data on age, seat comfort, seat suspension, driver's seat
186	adjustable lumbar support and driving hours.
187	
188	2.3. Procedure
189	The sample was obtained by non-probabilistic sampling (44), which is also
190	called <i>accidental-random</i> sampling (45). To collect the data, we made telephone contact
191	with the directors of several transport companies and agreed on the best time to meet the
192	drivers.
193	We produced a booklet that included all the questionnaires to be used and
194	instructions on how to complete them. A psychologist was responsible for collecting all
195	the data at a particular company and for ensuring that no questionnaire was missing any
196	data. The response rate was 80%. All participating drivers had voluntarily agreed to
197	participate in the study. Several ethical guidelines were taken into account (Declaration
198	of Helsinki, the Belmont Report and the CIOMS Guidelines) and informed consent was

199 provided by all participants.

## 201 2.4. Data Analysis

202	We began our analysis by using Pearson's correlation coefficients to calculate
203	the correlations between the predictor variables and the criterion variables. We then
204	performed multiple regressions using the stepwise option, whereby the programme
205	enters each predictor variable in the model according to the extent to which it accounts
206	for variance. We used the SPSS version 23.0 programme.
207	
208	3. Results
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210	3.1. Reliability analysis
211	Table 1 shows the instruments used in this study. The indices for internal
212	consistency are appropriate since they range from .86 (Extraversion, Emotional Stability,
213	Challenge) to .70 (Relaxed driving).
214	
215	INSERT TABLE 1 HERE
216	
217	3.2. Multiple regression
218	The multiple linear regression models conducted were intended to test the effects
219	of twenty-seven predictor variables on five criterion variables with respect to driving
220	stress (Table 2).
221	The first model studied the predictive power of the criterion variable Relaxed
222	Driving (TDS-38). We observe in the summary of the model that the predictor
223	variables Commitment, Safe Personal Behaviors, Task Identity, Age, Challenge and
224	Dysfunctional Impulsivity account for 22.7% of the criterion variable's variance.

225 Commitment, with 10.1% variance, seems to be the best predictor. Among the most 226 important aspects are the standard coefficients. We can see from these coefficients that 227 the introduced predictor variables that were statistically significant were: Commitment 228 ( $\beta = .135$ ), Safe Personal Behaviors ( $\beta = .185$ ), Task Identity ( $\beta = .198$ ), Age ( $\beta = .155$ ), 229 Challenge) ( $\beta = .196$ ) and Dysfunctional Impulsivity ( $\beta = .135$ ).

The second model studied the predictive power of the criterion variable Danger Prevention (TDS-38). We observe in the summary of the model that the predictor variables Commitment, Effort, Conscientiousness and Task Identity account for 20.5% of the criterion variable's variance. Commitment, with 13.9% variance, is the best predictor. The standard coefficients showed that the following predictor variables were statistically significant: Commitment ( $\beta = .342$ ), Effort ( $\beta = .168$ ), Conscientiousness ( $\beta$ =.166) and Task identity ( $\beta = .148$ ).

The third model studied the predictive power of the criterion variable Alertness 237 and Vigilance (TDS-38). The summary of the model features the predictor variables 238 Control, Personal Safety Behaviors and Feedback from Agents, which account for 239 14.7% of the criterion variable's variance. Control, accounting for 6.9% of variance, 240 was found to be the best predictor. After the beta coefficients were applied, the 241 following predictor variables were found to be statistically significant: Control (B 242 =.278), Personal Safety Behaviors) ( $\beta$  = .229) and Feedback from Agents ( $\beta$  = -.182). 243 The fourth model studied the predictive power of variables for the criterion 244 245 variable Sensation Seeking (TDS-38). The summary of the model shows that it features the predictor variables Age, Agreeableness, Personal safety behaviors, Over-246 involvement, Dysfunctional Impulsivity and Driver seat adjustable lumbar support, 247 which altogether account for 25.2% of the criterion variable's variance. After the beta 248 coefficients were applied, the predictor variables found to be statistically significant 249

250	were: Age ( $\beta =233$ ), Agreeableness ( $\beta =268$ ), Personal safety behaviors ( $\beta =161$ ),
251	Over-involvement ( $\beta$ =.193), Dysfunctional Impulsivity ( $\beta$ =.187) and Driver seat
252	adjustable lumbar support ( $\beta$ =129).
253	The final model studied the predictive power of the criterion variable Fatigue
254	and Anxiety (TDS-38). The summary of the model shows that it includes the predictor
255	variables Commitment, Feedback from Job, Reward and Age, which account for 13.7%
256	of the criterion variable's variance. Commitment, with 6.3% of variance, was found to
257	be the best predictor. The standard coefficients showed that the following variables
258	were statistically significant: Commitment ( $\beta =227$ ), Feedback from Job ( $\beta =187$ ),
259	Reward ( $\beta$ =.166) and Age ( $\beta$ =.135).
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261	INSERT TABLE 2 HERE
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261	1 Discussion
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264 265 266	The results outlined above are in line with the fact that certain variables have
264 265 266 267	4. Discussion The results outlined above are in line with the fact that certain variables have predictive power over the driving stress factors studied. The first hypothesis (Relaxed
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<ol> <li>264</li> <li>265</li> <li>266</li> <li>267</li> <li>268</li> <li>269</li> <li>270</li> </ol>	<ul> <li>4. Discussion</li> <li>The results outlined above are in line with the fact that certain variables have</li> <li>predictive power over the driving stress factors studied. The first hypothesis (Relaxed</li> <li>driving) was partially fulfilled since we observed that the best prediction model is made</li> <li>up of six variables: Commitment, Personal Safety Behaviors, Task identity, Age,</li> <li>Challenge and Dysfunctional Impulsivity. The Personality variables that were included</li> </ul>
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<ul> <li>264</li> <li>265</li> <li>266</li> <li>267</li> <li>268</li> <li>269</li> <li>270</li> <li>271</li> <li>272</li> </ul>	<ul> <li>4. Discussion</li> <li>The results outlined above are in line with the fact that certain variables have</li> <li>predictive power over the driving stress factors studied. The first hypothesis (Relaxed</li> <li>driving) was partially fulfilled since we observed that the best prediction model is made</li> <li>up of six variables: Commitment, Personal Safety Behaviors, Task identity, Age,</li> <li>Challenge and Dysfunctional Impulsivity. The Personality variables that were included</li> <li>in the model were dysfunctional impulsivity, commitment and challenge, which is in</li> <li>line with the findings of other authors on individual variables such as risk perception,</li> </ul>
<ul> <li>264</li> <li>265</li> <li>266</li> <li>267</li> <li>268</li> <li>269</li> <li>270</li> <li>271</li> <li>272</li> <li>273</li> </ul>	<ul> <li>The results outlined above are in line with the fact that certain variables have</li> <li>predictive power over the driving stress factors studied. The first hypothesis (Relaxed</li> <li>driving) was partially fulfilled since we observed that the best prediction model is made</li> <li>up of six variables: Commitment, Personal Safety Behaviors, Task identity, Age,</li> <li>Challenge and Dysfunctional Impulsivity. The Personality variables that were included</li> <li>in the model were dysfunctional impulsivity, commitment and challenge, which is in</li> <li>line with the findings of other authors on individual variables such as risk perception,</li> <li>attitude towards road safety and driver personality, which were found to be related to a</li> </ul>
<ul> <li>264</li> <li>265</li> <li>266</li> <li>267</li> <li>268</li> <li>269</li> <li>270</li> <li>271</li> <li>272</li> <li>273</li> <li>274</li> </ul>	The results outlined above are in line with the fact that certain variables have predictive power over the driving stress factors studied. The first hypothesis (Relaxed driving) was partially fulfilled since we observed that the best prediction model is made up of six variables: Commitment, Personal Safety Behaviors, Task identity, Age, Challenge and Dysfunctional Impulsivity. The Personality variables that were included in the model were dysfunctional impulsivity, commitment and challenge, which is in line with the findings of other authors on individual variables such as risk perception, attitude towards road safety and driver personality, which were found to be related to a greater likelihood of unsafe driving (30,31). Other studies have also concluded that the
<ul> <li>264</li> <li>265</li> <li>266</li> <li>267</li> <li>268</li> <li>269</li> <li>270</li> <li>271</li> <li>272</li> <li>273</li> <li>274</li> <li>275</li> </ul>	The results outlined above are in line with the fact that certain variables have predictive power over the driving stress factors studied. The first hypothesis (Relaxed driving) was partially fulfilled since we observed that the best prediction model is made up of six variables: Commitment, Personal Safety Behaviors, Task identity, Age, Challenge and Dysfunctional Impulsivity. The Personality variables that were included in the model were dysfunctional impulsivity, commitment and challenge, which is in line with the findings of other authors on individual variables such as risk perception, attitude towards road safety and driver personality, which were found to be related to a greater likelihood of unsafe driving (30,31). Other studies have also concluded that the personality of young drivers generally displays riskier driving behavior, contributing to

the prediction model. Hunter (2002) explored this relationship and concluded that 277 278 inadequate risk perception can lead drivers to ignore or misinterpret external signals, which has an impact on the driver's decision making (48). On the other hand, 279 unwarranted optimism concerning one's safety behavior can be detrimental to safety 280 (49), age also appeared among the predictor variables. Svenson (1981) found that young 281 drivers perceived that they were less likely to be involved in a road accident and 282 considered themselves to be more skillful than other drivers(50). Matthews, Joyner and 283 Newman (1999) found that older drivers showed impairments in hazard detection and 284 vehicle control and that they compensated for this by driving at a lower speed (51). Task 285 286 identity is also a positive predictor of relaxed driving. According to González (1997) this is because it brings about changes in the driver's psychological mood (40). 287

The second hypothesis (Danger Prevention) was partially fulfilled since we 288 observed that the best prediction model is one that consists of four variables: 289 Commitment, Effort, Conscientiousness and Task identity. The personality variables 290 291 included in the model that positively affect danger prevention are Conscientiousness, Effort and Commitment. Along these lines, Deffenbacher (52) demonstrated that drivers 292 with a high anger level as a personality trait constitute a risk group, are more likely to 293 294 damage their vehicle and to get injured as a result of their aggressive behaviors, and display riskier driving behaviors (16,53). The altruism, sensation seeking and the 295 absence of regulations directly predict bus drivers' attitudes towards road safety (32). 296 297 Moreover, some personality traits, such as emotional stability, directly predict risky driving behaviors in bus drivers. Some authors (16) find that fatigue and the need to rest 298 do not mediate the association between the effort/reward imbalance (ERI) and risky 299 driving. According to González (40) task identity also has an influence on predicting 300 dangers since it brings about changes in the driver's psychological state. The same is 301

true of exhaustion (16). The third hypothesis (Alertness and Vigilance) was partially 302 303 fulfilled and provided a prediction model consisting of three variables: Control, Personal safety behaviors and Feedback from Agents. Control and personal safety 304 behaviors were found to be direct predictors. In this respect, in reference to control, 305 point out that people who have more accidents are more individualistic, daring and 306 aggressive and find it harder to control their impulses (54). Useche et al. (21) showed 307 that work stress is a predictor of accidents. The safety behaviors variable is also a 308 positive predictor. In line with this, Abe and Richardson (55) pointed out that Advanced 309 Driver Assistance Systems (ADAS) have been introduced to reduce drivers' workloads 310 311 and promote safe driving. In this sense, Santos and Lu (19) showed that bus drivers work excessive hours and engage in risky behaviors. 312

The fourth hypothesis (Sensation Seeking) was partially fulfilled since the best 313 314 predictor model contains six variables: Age, Agreeableness, Personal Safety Behaviors, Over-involvement, Dysfunctional Impulsivity and Adjustable driver seat lumbar 315 316 support. Age was found to be the best predictor of sensation seeking. Along these lines, Ledesma, Poó and Peltzer (56) established a positive relationship between sensation 317 seeking and risk behaviors in driving. Moreover, they found that men tend to obtain 318 319 higher scores on the scale and that these scores tend to decrease with age. On the other hand, Bachoo, Bhagwanjee and Govender (57) corroborated that men have more risky 320 driving behavior events than women and that older drivers (over 25 years of age) 321 322 display safer driving attitudes and less sensation seeking. With regard to impulsivity, Dahlen, Martin, Ragan and Kuhlman (58) also 323

323 with regard to impulsivity, Danlen, Martin, Ragan and Kuniman (58) also
324 identified positive relationships between impulsivity and risky driving behaviors.
325 Sensation seeking also emerges as the best predictor of traffic violations, as well as
326 anger, hostility and a combination of these three variables (sensation seeking, anger and

hostility) (28,57). Sensation seeking is reinforced by alcohol consumption (59). 327 328 Prosocial driving, as the antithesis of sensation seeking, is associated with drivers who are less prone to boredom and with higher scores in Agreeableness, Conscientiousness, 329 Openness, Scrupulousness and Neuroticism, as well as lower scores in Competitiveness, 330 Sensation seeking, Hostility and Extraversion (60). Conscientiousness and safety 331 behaviors are negative predictors of sensation seeking. Yildirim-Yenier, Vingilis, 332 Wiesenthal, Mann and Seeley (61) recommended that anti-speeding campaigns in 333 Canada should address factors such as competitive attitudes towards driving and 334 changes in attitude. We also found a negative relationship with Adjustable driver seat 335 336 lumbar support. In 1985, Bellmunt (62) explains that it is important to provide support for the back vertebra (12a - 4a) and that the rest must prevent lateral swaying from side 337 to side when the driver is subjected to forces from the side. It is also important to ensure 338 that the drivers are not stuck in the same position (over time this is uncomfortable) and 339 that they can slightly shift their position. 340

The fifth hypothesis (Fatigue and Anxiety) was partially fulfilled since the 341 prediction model contains four variables: Commitment, Feedback from Job, Reward and 342 Age. Age and reward were found to be positive predictors. Along these lines, 343 344 Fernandes, Hatfield and Soames Job (63), in a sample of young drivers, found a relationship between personality and attitudinal factors (age, gender, sensation seeking, 345 driver anger, emergency time, perceived personal risk, perceived costs, perceived 346 347 benefits and peer influence) in predicting speeding, drink driving, driving in a state of fatigue, and not wearing a seat belt. These results highlight the importance of designing 348 349 individual road safety initiatives to address individual driving behaviors.

As far as Feedback from the Job is concerned, Gwyther and Holland (64) also
pointed out that self-regulation in driving increased with driver experience. Greater

experience behind the wheel facilitates higher levels of control over one's state of anxiety, which in turn leads to safer behavior on the road. Useche et al. (21) showed significant associations between measures of socio-labor variables, traffic accidents and sanctions. Chen and Xie (15) consider that driving hours and breaks are closely related to truck driver fatigue, which is a major contributor to truck accidents.

In conclusion, the results of this study contribute to our knowledge of driving 357 stress in various aspects. The dimensions of stress in drivers are partially predicted by 358 several variables. The variables with the greatest predictive capacity are: Commitment 359 vs Relaxed driving ( $\Delta R2 = .101$ ;  $\beta = .135$ ), Danger prevention ( $\Delta R2 = .139$ ;  $\beta = .342$ ) 360 361 and Fatigue and anxiety ( $\Delta R2 = .063$ ;  $\beta = -.227$ ); Control vs Alertness & Vigilance  $(\Delta R2 = .069; \beta = .278);$  and Agreeableness vs. Sensation seeking  $(\Delta R2 = .047; \beta =$ 362 .268). Safety behind the wheel can therefore be affected by driving stress and road 363 accidents can be prevented. 364

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## 366 **5. Implications**

Our findings present important practical implications for driver stress that should 367 be taken into account by passenger transportation companies in their strategic 368 369 management of human resources. It is important that those responsible for Human Resources and Occupational Health assess the stress levels of professional drivers 370 beyond what is required by current legislation in order to reduce both the accident rate 371 372 and absenteeism. It is also necessary to prioritize Strategic Human Resources Management to help employees achieve better psycho-social well-being. Moreover, 373 374 certain personality variables should be taken into account during selection and/or internal promotion processes so that a good match between job position and chosen 375 candidate can be made. 376

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#### 378 6. Limitations of the study This study presents several limitations: First, the data were obtained via self-379 report measures, which, according to Razavi (65), can lead to bias ranging from social 380 desirability to lack of sincerity. Also, factors such as positive or negative affectivity can 381 382 influence the type of responses participants may present (34). Secondly, the methodology should be examined as in some variables it may lead to biased results 383 since the drivers may not be aware of the symptoms or the effects of the variable we are 384 measuring. Future research should consider the use of qualitative information collection 385 strategies that would enable better understanding of the characteristics of the work and 386 the impact this may have on stress (driving shifts, time pressure, rest periods, 387 performance, etc.). 388 389 References 390 1. Eurostat. News release, Euroindicators. Luxembourg: Publications Office of the 391 392 European Union.; 2016. 2. European Agency for Safety and Health at Work. E-fact 47: Health promotion in 393 the road transport sector - Safety and health at work - EU-OSHA [Internet]. 2010. 394 Available from: https://osha.europa.eu/en/publications/e-facts/efact47/view 395 3. INSHT. Guía práctica de riesgos y medidas preventivas para autónomos en el 396 sector del transporte colectivo por carretera. Madrid, ESP: Instituto Nacional de 397 Seguridad e Higiene en el Trabajo; 2013. 61 p. 398 Chen MJ, Cunradi C. Job stress, burnout and substance use among urban transit 399 4. operators: The potential mediating role of coping behaviour. Work Stress. 2008 400 Oct;22(4):327-40. 401 5. Molina C, Suarez A, Arango C. Nivel de riesgo de consumo de alcohol en 402 trabajadores de una empresa de servicio de trasporte público urbano de la ciudad 403 de Medellín. Lev risk alcohol Consum among drivers an urban public Transp Co 404 Medellín. 2011;29(4):411-8. 405 Calderón GA, Abello ML. Condiciones personales y ambientales de los 406 6. conductores de buses de Medellín relacionadas con el consumo de sustancias 407

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Variable	Minimum	Maximum	Mean	SD	α
TDS15 RD Relaxed driving	-3	12	4.98	3.39	.70
TDS15 PH Danger prevention	3	18	15.92	2.51	.73
TDS15 AS Alertness & Vigilance	3	18	14.54	3.13	.71
TDS15 TS Sensation seeking	3	18	6.90	3.32	.75
TDS15 FA Fatigue & anxiety	3	18	7.36	3.46	.70
OP.EX Extraversion	25	67	46.70	9.39	.86
<b>OP.CO</b> Conscientiousness	31	70	50.36	9.05	.77
OP.AG Agreeableness	20	79	50.49	11.48	.71
<b>OP.ES</b> Emotional Stability	25	66	48.95	9.10	.86
<b>OP.OE</b> Openness Experience	33	68	50.42	8.71	.81
IMP.F Functional Impulsivity	0	11	5.65	2.44	.75
IMP.D Dysfunctional Impuls.	0	11	3.12	2.50	.74
T18_TP Psychophysiological Dis.	6	30	11.32	3.71	.74
T18_SP Personal safety behaviors	6	30	22.36	4.90	.75
T18_SV Vehicle safety behaviors	14	30	24.85	3.80	.73
CPR Control	7	28	22.08	3.00	.71
CPR Commitment	10	28	22.14	3.63	.82
CPR Challenge	7	28	20.69	3.90	.86
JDS Skill Variety	5	21	14.35	3.38	.77
JDS Task Identity	5	21	16.31	3.82	.75
JDS Task Significance	5	21	13.42	2.76	.72
JDS Autonomy	5	21	12.81	2.72	.73
JDS Feedback from job	7	21	13.74	2.18	.71
JDS Feedback from agents	3	21	11.61	2.76	.74
JDS Dealing with others	4	21	14.57	3.06	.77
ERI Effort	0	6	3.32	.87	.74
ERI Reward	0	9	4.16	1.58	.81
ERI Imbalance	1	6	3.61	.89	.81

Table 1. Descriptive statistics and reliability values with Cronbach's alpha coefficient.

# Table 2. *Summary of the prediction models for the five TDS-38 criterion variables.*

PREDICTIVE	Factor 1 Relaxed driving		Factor 2 Danger prevention		Factor 3 Alertness & Vigilance		Factor 4 Sensation seeking		Factor 5 Fatigue & anxiety	
VARIABLES										
	$\Delta R^2$ Corrected	β	$\Delta R^2$ Corrected	β	$\Delta R^2$ Corrected	β	$\Delta R^2$ Corrected	В	$\Delta R^2$ Corrected	β
OP.CO Conscientiousness			.023	.166						
OP.AG Agreeableness							.047	268		
CPR Commitment	.101	.135	.139	.342					.063	227
CPR Challenge	.022	.196								
CPR Control					.069	.278				
IMP.D Dysfunctional Impuls.	.014	135					.023	.187		
JDS Task Identity	.026	.198	.018	.148						
JDS Feedback from job									.044	187
JDS Feedback from agents					.029	182				
ERI Effort			.025	.168						
ERI Reward									.016	.166
ERI Imbalance							.022	.193		
T18_SP Personal safety	.043	.185			.049	.229	.054	161		
behaviors										
Age	.021	.155					.094	233	.014	.135
Driver seat adjustable lumbar support							.012	129		
Total explained variance (%)	22.7		20.5		14.7		25.2		13.5	